

## UK Environmental Policy

Our purpose is to shape the future of real estate for a better world. We realise this vision through our sustainability programme, delivered via four focus areas: tackling the climate and nature emergency, championing a just and equal society, growing responsibly, fostering inclusion and wellbeing. This environmental policy will focus on tackling the climate and nature emergency, whilst recognising the interdependencies that exist between the four focus areas of our sustainability strategy.

Within JLL workplace, we aim to continuously improve our environmental performance and ensure that our colleagues operate sustainably. We have ambitious environmental targets, including a commitment to be net zero carbon in operation within our UK workplaces and to halve the carbon intensity of JLL fitouts by 2030. To achieve these targets, we will implement sustainable workplace practices and embed circular principles in our workplace design and operations to minimise our environmental footprint.

We have committed to embedding sustainability into all our services, with specialist sustainability teams supporting clients on their workplace practices. JLL has set measurable targets to engage its key clients, align with the Race to Zero and to reduce the intensity of carbon emissions from client properties managed by JLL by 2030.

To support the sustainability strategy, JLL UK Ltd operates an ISO 14001 certified Environmental Management System (EMS) covering the management of our corporate workplaces as well as how we operate and deliver services to our clients. The specific scope of our EMS can be found on our ISO 14001 certificate.

Top management responsibility for JLL's EMS lies with the UK Head of Operations. Direct responsibility for the operation of EMS lies with UK IMS Manager and Workplace Sustainability and IMS Lead. Our Environmental Goals are listed below, and can be seen in more detail in the UK sustainability targets:

- Reduce the environmental impacts of our business
- Reduce energy and water consumption
- Reduce waste and resource consumption by embedding circular economy principles into our workplaces and services
- Reduce carbon emissions from our buildings, fleet operations and business travel
- Drive thought leadership and innovation on industry issues
- Meet or exceed all our legal and other compliance obligations
- Prevent pollution through the avoidance, reduction and control of contaminants or waste
- Regularly review our system, policy and objectives to ensure continual improvement

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Signed: Stephanie Hyde  
Title: Chief Executive, JLL UK  
Date: April 2023