

# Carbon Reduction Plan

Supplier name: .....JLL UK Ltd.....  
Publication date: ...04 September 2024.....

### Commitment to achieving Net Zero

Globally, JLL is committed to achieving Net Zero emissions across our whole value chain by 2040. This emission target has been approved by the SBTi and the World Green Building Council. This commitment includes 95% carbon abatement and 5% offsetting against baseline emissions.

In the UK, JLL has additionally committed to achieving net zero carbon in operation across all JLL occupied buildings by 2030. JLL UK Ltd is wholly owned by JLL, listed on the NYSE. JLL UK Ltd fully supports and adopts the global net zero commitment and aligns to all global environmental measurements as well as the UK’s additional ambitions. Both the global carbon reduction plan and UK climate action plan are published on the [global website](#) and [UK website](#).

### Baseline Emissions Footprint

Baseline emissions are a record of the greenhouse gases that have been produced in the past and were produced prior to the introduction of any strategies to reduce emissions. Baseline emissions are the reference point against which emissions reduction can be measured.

<b>Baseline Year: 2019</b> This report includes our UK scope 3 emissions against the specified subset of scope 3 emissions.	
<b>Additional Details relating to the Baseline Emissions calculations:</b> JLL uses the operational control approach to determine its organisational boundaries, as defined by the Greenhouse Gas Protocol’s Corporate Accounting and Reporting Standard. All operations where JLL UK / Integral UK has full authority to introduce and implement operating policies have been included in the GHG inventory.  This data forms part of our global carbon footprint and is calculated in accordance with the same methodology as used in JLL's global ESG report. Some scope 3 emissions data is not currently available at a country level.	
The below emissions represent JLL’s UK operational emissions footprint. These figures represent the most accurate emissions data available at the time of measurement and represent the emissions of JLL UK. In 2023/24 we have reviewed our emissions reporting methodology in line with emerging sector guidance and recommendations from our auditors. This has included a reclassification of scopes and improved data quality and visibility. This may result in resetting of our baseline data in the near future to ensure accurate tracking of progress towards net zero.	
<b>Baseline year emissions: 2019</b>	
<b>EMISSIONS</b>	<b>TOTAL (tCO<sub>2</sub>e)</b>
Scope 1	2019: 574 tonnes CO <sub>2</sub> e
Scope 2	2019: 856 tonnes CO <sub>2</sub> e (location-based) 2019: 59 tonnes CO <sub>2</sub> e (market-based)

<b>Scope 3</b>	
<b>3.4</b>	Upstream transportation and distribution Not identified as relevant within our science-based target set at a global level. Certified with the SBTi on October 28, 2021
<b>3.5</b>	Waste generated in operations <b>2019: Not reported at a UK level.</b>
<b>3.6</b>	Business Travel <b>2019: 5,939 metric tons CO<sub>2</sub>e.</b> Aligned to the GHG protocol
<b>3.7</b>	Employee commuting Global survey of employee commuter behaviour used to generate our global footprint; not calculated at a UK level
<b>3.9</b>	Downstream transportation and distribution Not identified as relevant within our science-based target set at a global level. Certified with the SBTi on October 28, 2021
<b>Total Emissions</b>	<b>2019: 7,499 metric tons CO<sub>2</sub>e.</b> This includes all scope 3 reported at a UK level.

### Current Emissions Reporting

In 2023/24 we have reviewed our emissions reporting methodology in line with emerging sector guidance and recommendations from our auditors. This has included a reclassification of scopes and improved data quality and visibility. Both globally and at a UK level, 2023 emissions reporting has now been independently audited by KPMG.

The improvement in methodology means that year-on-year reporting since 2019 cannot be compared on a like-for-like basis until we go through a process to reset our baseline figures. In addition, JLL UK Ltd's 2023 SECR report uses our previous methodology and is not consistent with the independently audited and approved data provided below.

<b>Reporting Year</b>	<b>2023</b>
<b>EMISSIONS</b>	<b>TOTAL (tCO<sub>2</sub>e)</b>
<b>Scope 1</b>	<b>2023: 3,009.5 tonnes CO<sub>2</sub>e</b>
<b>Scope 2</b>	<b>2023: 739.2 tonnes CO<sub>2</sub>e (Location-based)</b> <b>2023: 211.7 tonnes CO<sub>2</sub>e (Market-based)</b>
<b>Scope 3</b>	
<b>3.4</b>	Upstream transportation and distribution Not identified as relevant within our science-based target set at a global level. Certified with the SBTi on October 28, 2021
<b>3.5</b>	Waste generated in operations <b>2023: 5.56 tonnes of CO<sub>2</sub>e</b>
<b>3.6</b>	Business Travel <b>2023: N/A</b> (no longer reported at a UK level)
<b>3.7</b>	Employee commuting Global survey of employee commuter behaviour used to generate our global footprint; not calculated at a UK level.
<b>3.9</b>	Downstream transportation and distribution Not identified as relevant within our science-based target set at a global level. Certified with the SBTi on October 28, 2021
<b>Total Emissions</b>	<b>2023: 3,965.96 tonnes CO<sub>2</sub>e.</b> This includes all scope 3 reported at a UK level.

## **Emissions reduction targets**

Within our global net zero carbon 2040 target, JLL is committed to reporting our Scope 3 emissions which includes our client emissions (where we are providing property or facilities management activities), our corporate supply chain emissions and operational activities. Our partnership with our clients is fundamental, as over 96% of our emissions are from our client portfolios. JLL is among a handful of global companies across all sectors with a net zero strategy to be certified to the science-based global Net-Zero Standard. This commits JLL to reaching net-zero GHG emissions across the value chain by 2040.

Additionally, through our IFM and PM contracts, JLL (UK) integrate energy optimisation and GHG management within all of our services. In the UK, JLL is committed to reducing emissions throughout the supply chain as we seek to transform the UK property sector by integrating sustainability in to all our advice and by supporting our clients with leading sustainability and energy expertise. JLL annually assess the performance and impact of our workplace activities against a set of key metrics, this includes our scope 3 emissions such as business travel and building emissions. In the UK, our carbon reduction focus is on our occupied buildings, our clients, and employee business travel.

Our approach in the UK supports and strengthens our global sustainability strategy. In 2023 JLL UK published our UK Climate Action Plan and revised our ambitions.

Our key UK ambitions are as follows:

- Achieving net zero carbon across all JLL buildings in the UK by 2030
- Incorporating circular design principles for all JLL office fit outs and achieve a 50% reduction in embodied carbon by 2030 (each fit out has its own scope target baseline)
- Achieving 100% electric cars and 50% electric commercial vehicles by 2025
- Targeting a minimum 80% recycling rate for JLL office waste, annually from 2023
- Achieving a 100% of new office fit-outs above 5,000 ft<sup>2</sup> to achieve a SKA Gold or BREEAM Excellent (or equivalent) certification, and WELL Gold certification by 2025.
- Develop a nature action plan that prioritises nature-based solutions and water efficiency across JLL offices.
- Reduce carbon emissions from business travel by 35% per employee by 2025

## **Carbon Reduction Projects**

The following environmental management measures and projects have been completed or implemented since the 2019 baseline and will be in effect when performing the contract.

We have made good progress against these targets via the following initiatives:

- Encouraging positive behaviours across the business and adoption of new technology to enable virtual meetings where appropriate we have achieved a 43% reduction in carbon emissions from business travel per employee against a 2019 baseline.
- We provide video conferencing facilities to minimise employee travel, and encourage employees to travel to work in a way that minimises their environmental impact through operating a cycle to work scheme, provision of cycling facilities and EV leasing scheme.

- All UK office fit-outs incorporate JLL UK low embodied carbon and circular design guidance. Our refurbished Glasgow office achieved a 33% reduction in embodied carbon vs JLL's notional baseline & our new Manchester office achieved a 38% reduction in embodied carbon vs JLL's notional baseline.

For JLL office fit-outs completed in 2023:

- Birmingham on track for SKA Gold and WELL Platinum and BREEAM Outstanding
- Glasgow is on track for SKA Gold and WELL Platinum
- Leeds (2024) on track for SKA Gold and WELL Platinum and BREEAM Outstanding
- Manchester (2024) on track for SKA Gold and WELL Platinum and BREEAM Outstanding

In addition to these specific workplace targets, JLL is also focused on increasing sustainability initiatives with our clients. This is a critical part of JLL's decarbonisation journey, with a significant percentage of our scope 3 emissions attributed to our clients' operations. To support this part of our decarbonisation commitment, we have a growing team of 160+ full-time sustainability professionals across the UK.

At a global level in the last 12 months a Net Zero Council has been established comprising board leaders across every business line to ensure robust data and reporting across all scopes and to ensure progress continues in line with our transition plan.

### **Environmental Management System**

Our UK environmental management system, which is certified by LRQA to the ISO14001 standard, requires us to measure, track and improve our environmental performance against significant issues such as energy and water use, waste management, and travel impacts. In the UK we have environmental targets across Energy Resource Use, Business Travel, Waste and Fit-out, and are embedding Circular Economy principles within our corporate estate operations.

We are actively monitoring the energy, water and waste throughout our UK offices. Our Workplace Champions propose initiatives to reduce energy, waste and water use in all our offices under the direction of the UK Workplace Sustainability Lead and UK IMS Manager.

## Declaration and Sign Off

This Carbon Reduction Plan has been completed in accordance with PPN 06/21 and associated guidance and reporting standard for Carbon Reduction Plans.

Emissions have been reported and recorded in accordance with the published reporting standard for Carbon Reduction Plans and the GHG Reporting Protocol corporate standard<sup>1</sup> and uses the appropriate Government emission conversion factors for greenhouse gas company reporting<sup>2</sup>.

Scope 1 and Scope 2 emissions have been reported in accordance with SECR requirements, and the required subset of Scope 3 emissions have been reported in accordance with the published reporting standard for Carbon Reduction Plans and the Corporate Value Chain (Scope 3) Standard<sup>3</sup>.

This Carbon Reduction Plan has been reviewed and signed off by the board of directors (or equivalent management body).

### Signed on behalf of the Supplier:

Emma Hoskyn, JLL UK Head of Sustainability

Date: 4<sup>th</sup> September 2024



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<sup>1</sup><https://ghgprotocol.org/corporate-standard>

<sup>2</sup><https://www.gov.uk/government/collections/government-conversion-factors-for-company-reporting>

<sup>3</sup><https://ghgprotocol.org/standards/scope-3-standard>